



Whether in a data center, on a desk, stationary or mobile, we ENABLE our customer's TECHNOLOGY assets to be INSTANTLY ready, generating business value FASTER, RELIABLY and ECONOMICALLY.

As a leading service provider, TSS provides a comprehensive suite of services for the planning, design, deployment, maintenance, refresh and take-back of End-User/Client and Enterprise Systems including the mission-critical facilities they are housed in.

We provide a single-source solution for enabling technologies in data centers, operation centers, network facilities, server rooms, security operations centers, communications facilities and the infrastructure systems that are critical to their function.

Our services include technology consulting, design and engineering, project management, systems integration, system installations and facilities management.

We are looking for our next talented Critical Environment Technician (CET) to join our Facilities Management group! We need an individual who will ensure the smooth, efficient, profitable operation of the assigned building project by ensuring the timely and accurate completion of all required work, and by attaining the utmost in customer satisfaction.

Your job would include the following exciting opportunities:

- Ensure that all critical equipment is properly operated, maintained and serviced, following building rules, manufacturer's recommendations, and company policies
- Maintain all facilities and equipment at the highest levels of safety, security, sanitation and efficiency
- Ensure that the Regional Manager or CET III receives timely verbal and written operating reports that gives him a clear understanding of the condition of the building's critical systems and the present level of on-going preventive maintenance
- Monitor tools, parts, materials and supplies as required to maintain adequate in-house inventory for the performance of routine repairs, scheduled preventive maintenance and normal daily operations for critical systems
- In the absence of the Program Manager or CET III, act as the direct representative of TSS in all jobsite related matters
- Be familiar with and assure compliance with applicable Federal, State, and local rules, codes, and regulations
- Ensure all required and applicable safety codes and practices are in place and applied.
- Develop and maintain Building Operating Protocols
- Assist the Program Manager or CET III, as he deems necessary with the preparation and

implementation of facility procedures, i.e. Preventive Maintenance, Quality Control Plan, Repairs, etc.

- If assigned oversee and ensure the satisfactory performance of daily operations, scheduling, staff assignments, and task preparation and performance
- Communicate with Client and TSS personnel at predetermined frequencies, and as required, to assure complete mutual understanding of the status of all required services
- Implement Quality Control Inspection Procedures and assignments for all performance requirements
- Take all steps necessary to provide a clean, healthy, and safe, working environment for all staff and tenant personnel
- Schedule, assign, and monitor equipment repair procedures
- Ensure completion and inspection of subcontractor services
- If asked prepare staff schedules to assure continuous coverage and operation
- If asked provide staff supervision and instruction on facility procedures.
- Provide staff assistance, as required
- Inspect completed tasks and return completed paperwork to Client
- Prepare and submit all required reports and correspondence to the Program Manager and Client, as directed
- Monitor & Repair HVAC control panels and equipment to assure proper building temperature and humidity levels
- Monitor tools, parts, materials, and supplies as required to maintain adequate in-house inventory for the performance of routine repairs, scheduled Preventive Maintenance, and normal daily operations
- Prepare purchase order requests for the Program Manager to replace inventory as required
- Be available for off hour emergency work
- Some travel required for regional PM maintenance of sites. Travel 10-25% maybe required

#### Required Skills

- Electrical or HVAC with a Journeyman preferred, or equivalent experience
- Three to five years' experience in installation and maintenance of mission critical infrastructure systems in the construction or building maintenance industry
- Must have solid analytical, negotiating, and interpersonal skills, plus knowledge and experience using basic business computer programs

We offer health Insurance (medical, dental and vision), paid holidays, paid life insurance, 401(k), paid short/long-term disability, incentive pay opportunities, a fun atmosphere, and too much more to mention!

If this sounds like your kind of thing, submit your resume today [hr@totalsitesolutions.com](mailto:hr@totalsitesolutions.com)

Job Location: Northlake, IL

TSS, Inc. is an equal opportunity employer. All qualified applicants will receive consideration for employment without regard to age, ancestry, color, family or medical care leave, gender identity or expression, genetic information, marital status, medical condition, national origin, physical or mental disability, political affiliation, protected veteran status, race, religion, sex (including pregnancy), sexual orientation, or any other characteristic protected by applicable laws, regulations and ordinances. If you need assistance and/or a reasonable accommodation due to a disability during the application or the recruiting process, please send a request to [hr@totalsitesolutions.com](mailto:hr@totalsitesolutions.com).

About TSS: TSS designs, deploys, equips and manages data center and other technology environments for enterprise companies, colocation providers and technology company partners. With the increasing proliferation of data, IT environments must become highly responsive engines that adapt to market changes and technology evolution

We deliver an unmatched set of integration capabilities across the data center lifecycle, reducing risk, complexity and cost for our customers. Whether it's a single rack, a modest server room, a multi-million dollar purpose built data center or a high-density modular computing environment, we help our customers design, build, operate, maintain, refresh and take-back their end-user/client and enterprise systems including the mission-critical facilities they are housed in.